

## Economic Performance

### Tap Water Distribution of TTW and PTW

Unit : Million m<sup>3</sup>

Detail	2020	2021	2022	2023	2024
Nakhon Pathom - Samut Sakhon area	165.85	153.27	141.88	139.28	144.15
Pathum Thani - Rangsit area	153.12	138.03	133.54	138.94	156.85
<b>Total</b>	<b>318.97</b>	<b>291.30</b>	<b>275.42</b>	<b>278.22</b>	<b>301.00</b>

### Tap Water User of TTW and PTW

Unit : User

Detail	2020	2021	2022	2023	2024
Nakhon Pathom - Samut Sakhon area	203,225	211,504	220,235	229,748	237,396
Pathum Thani - Rangsit area	356,351	369,273	384,308	399,163	416,179
<b>Total</b>	<b>559,576</b>	<b>580,777</b>	<b>604,543</b>	<b>628,911</b>	<b>647,575</b>

### Customer Satisfaction Survey of TTW and PTW

Unit : Percent

Detail	2020	2021	2022	2023	2024
Nakhon Pathom - Samut Sakhon area	97.00	95.00	94.00	97.00	97.00
Pathum Thani - Rangsit area	96.00	94.00	96.00	96.00	96.00
<b>Total</b>	<b>96.50</b>	<b>94.50</b>	<b>95.00</b>	<b>96.50</b>	<b>96.50</b>

## Performance Goals for Products and Services Responsibility 2024

Target		Performance	
Item	Indicators	Result	Compare with Target
The customers are satisfied with the Company's service.	not less than <b>91%</b>	<b>96.5%</b> (TTW 97%) (PTW 96%)	achieve target
Tap water distribution volume TTW Public Company Limited	not less than <b>143.15</b> Million cubic meters	<b>144.15</b> Million cubic meters	achieve target
Tap water distribution volume Pathum Thani Water Company Limited	not less than <b>146.69</b> Million cubic meters	<b>156.85</b> Million cubic meters	achieve target

## Goals and Performance in Good Corporate Governance 2024

Indicators	Target	Long Term Goals	Performance
Employees and executives have undergone training in basic ethics and integrity in business operations.	<b>100%</b>	<b>100%</b>	<b>100%</b>
Violation/Non-compliance of Business Ethics from Stakeholders:	<b>None</b>	<b>None</b>	<b>None</b>
Complaints regarding breaches of business ethics from stakeholders.	<b>None</b>	<b>None</b>	<b>None</b>